

## Meet the Star family.



### Got questions?

Journeys aren't risk-free, but your insurance should be. When you want certainty, and the best protection for your RV, choose Star Insurance Specialists. Contact us for your custom quote now.

**Call us on:**  
**0800 250 600**

**Start a quote online:**  
**starinsure.co.nz**

**Financial Strength Rating.** Star Insurance CamperCare policies are financially secured and guaranteed by Vero Insurance New Zealand Limited, which has been given an A+ insurer financial strength rating by Standard & Poor's.

### 05. The home of exceptional RV insurance.

## Ready for a multiple vehicle discount?

As niche insurance specialists, we also offer the very best insurance policies for Prestige, European, Project & Performance, Motorcycles, Classic, Vintage cars. A lot of our customers love our approach, policies and service, so they insure more than one of their vehicles with us. In return, they receive a multiple vehicle discount. Talk to us about protecting multiple vehicles.

### Policy coming up for renewal?

#### Ask yourself:

- Has my RV's value decreased?
- Have I modified my RV or removed any modifications?
- Is my RV now more than just a weekend adventurer?
- Am I now living in my RV, when previously I wasn't? Or the other way around?
- Have my speeding demerit points been removed?
- Would I rather have a higher excess in exchange for a lower premium?
- Have I had any other significant changes in the past 12-months?
- Am I with the right insurance provider?

**Being upfront is a good policy and protects your future interests.**

### 06. The home of exceptional RV insurance.

## Get your next quote online. We make it easy.

- 1 Request an online quote**  
Day or night, using any device, visit starinsure.co.nz and follow your nose.
- 2 We work on your request**  
We quickly customise your options and email you a link to view these.
- 3 Review your options**  
Click the link in your email & review the insurance options we prepared for you.
- 4 Choose an option or call us**  
Choose your preferred option, set your start date and pay online.

**If you prefer, call us on 0800 250 600 and we'll walk you through everything.**

### 07. The home of exceptional RV insurance.

## Quote me please.

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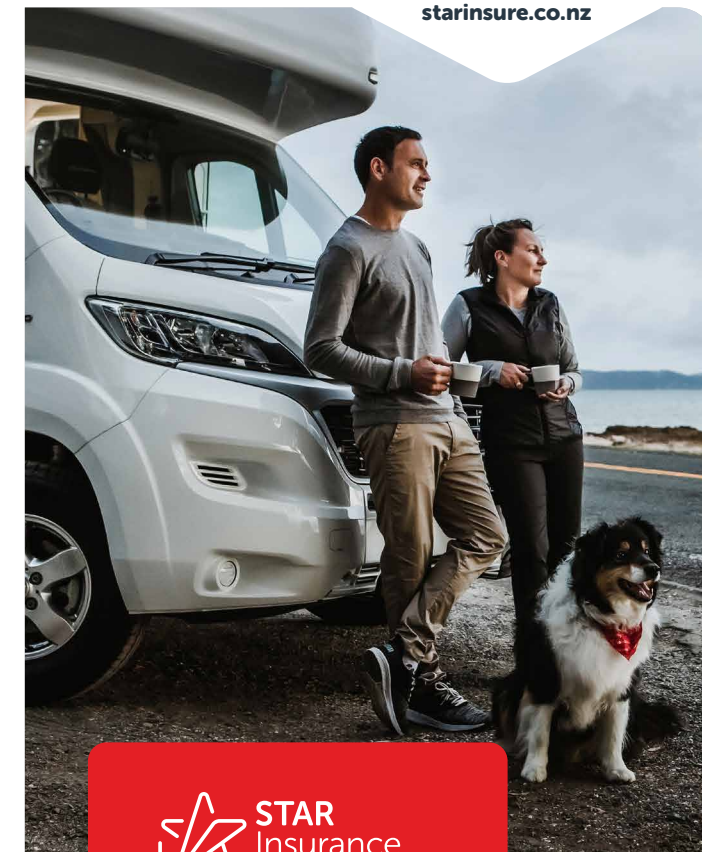
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## Fully optioned RV insurance.

**The home of exceptional RV insurance.**

## 01. The home of exceptional RV insurance.

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### Made to order RV insurance.

We deliver a higher level of personal service, that goes beyond ticking boxes and putting policies through an automated sales pipe. We personally evaluate every policy application so that we can prepare insurance options as unique as you, and that serve your best interests. We also provide policy benefits that nobody else would dream of offering, especially without added costs.

With Star you will have a specialist insurance policy that delivers the best outcome for you in the event of a claim. Claims are where the rubber hits the road, and you find out just how good your insurance choice was.

Our approach obviously works because today we are the undisputed leader in specialist motorhome insurance. Others try to emulate us but we leave them far behind in our dust because they can't copy our unique approach or culture to ensure customer happiness.

**Everything we do starts with understanding your needs and then making precise policy tweaks to provide insurance that is tailored just for you.**

## 02. The home of exceptional RV insurance.

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### The Happy Camper Zone.

When you join Star CamperCare, you only deal with decision makers in one company for everything from your policy's creation to service and claims to payouts. You get quick answers from people who are empowered to take action. This reduces stress, especially when you experience a claim. We even employ our own specialist assessors to speed up the whole process. Everything we do is about trying to keep you in the happy camper zone.

Buying and maintaining your RV is a big investment. Make sure you've covered all bases and look beyond what sounds good or looks good on paper. We're always happy to answer your questions.

#### **Not just annual policies**

Buying and paying your insurance premium once a year is not always convenient. Which is why we provide monthly insurance policies in addition to the industry standard of annual policies. Plus, if you choose to pay for your policy using a credit card, we won't charge any additional credit card surcharge fees. Whatever policy type you choose and whichever way you pay, you're fully covered from day one.

#### **Flexible pricing**

We're flexible with our pricing approaches too. For example, if you want a lower insurance premium, choose a higher base excess. This is a good option if you think having an accident or experiencing theft is a low risk. All going well, you should save money.

## 03. The home of exceptional RV insurance.

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### Enjoy real-world RV insurance.

We insure everything that you'd typically sell with your RV. We include all the important components like the fridge and stove, and anything that's a permanent fixture, inside and out, including awnings. Included free is \$3,000 loose contents cover as standard. You can upgrade this if needed. No other insurer provides this kind of cover without extra charges. Most others just insure the cab and chassis.

If your motorhome is less than a year old, or your caravan is under three years, we'll replace it with a brand new one in the event of a write-off. If it's older, you can provide us with a valuation that we can agree on.



## 04. The home of exceptional RV insurance.

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### Ultimate care and protection at the best price.

We're NZ's RV insurance leader because we treat customers like family, not spreadsheet entries or statistics. Looking after family is what Kiwis do, and we're 100% NZ-owned and operated.

#### **Here are a few things that make us special:**

- Only Star CamperCare protects your RV's Shell, Chassis, Fittings, Fixtures and Contents
- You only deal with decision makers at Star Insurance Specialists
- We handle everything in-house, from quotes to support to assessing to claims & payouts. There's no waiting on a third party to get the result you're after
- We're NZ-based and operate 24/7/365
- Our policies are fully customisable to provide certainty for your individual needs
- We are NZ's leading RV insurance specialist because we focus on our customers, not our bottom line
- Our policy has an A+ insurer financial strength rating
- We genuinely care about you, just like family

#### **Journey On Roadside Assistance**

Included in most Star CamperCare policies is a Journey On Roadside Assistance membership supplied by New Zealand Roadside Assistance giving you nationwide, 24/7 breakdown assistance and support. If you're not our customer you can still purchase a JourneyOn Roadside assistance membership at [www.journeyon.co.nz](http://www.journeyon.co.nz)