

Star Insurance Specialists Covid-19 Management Protocols

Star Insurance Specialists (Star) takes the safety and wellbeing of our team seriously as well as ensuring our offices remain a safe place for everyone who visits.



**Unite
against
COVID-19**

When you visit us

All visitors must provide:

- Vaccination Certificate.

This will be scanned using the NZ Pass Verifier app at the point of entry (along with Photo ID if the individual is not known to a Star Insurance employee), or

- Proof of a negative Covid 19 test within the preceding 72 hours to the time of entry into a Star Insurance office, or

- Pre-registration

Visitors and contracting businesses to Star Insurance can pre-register their status and/or lists of fully vaccinated staff with us.

Approved visitors will be name checked against this list at the time of visit.

All visitors must:

- Scan our QR code via the COVID-19 Tracer app on entry
- Follow the appropriate health and safety protocols while at our offices.

When we visit you

- Our team will follow the protocols that are set by an external party when meeting at an external party's premises.
- If no such protocols exist, we will only allow fully vaccinated staff to visit external party premises.
- Our team have been encouraged to check the vaccination status of an external party prior to meeting them face-to-face and can refuse a face-to-face meeting if the external party is not vaccinated.
- When meeting with our team you are entitled to check their vaccination status and/or decline a face-to-face meeting if you are not comfortable.
- Our team will abide by public health measures required at external premises and public venues.



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