# Get a quote online. We make it easy.



#### Request a quote

Day or night, on any device, visit starinsure.co.nz and follow the prompts.



#### We tailor your options

We quickly customise your options and email you a link to review.



#### **Review your options**

Click the link in your email and review the insurance options we have prepared.



#### Choose an option or call us

Choose your preferred option, set your start date and pay online.

If you prefer, call us on 0800 250 600 and we'll walk you through everything.

#### **Payment options to suit**

You can pay your annual insurance premiums by credit card with no additional costs, or you can use Account2Account payment technology to make bank transfer easy. Alternatively, our monthly insurance programme may be of interest to you.

Berkshire Hathaway Specialty Insurance Company, incorporated in Nebraska, USA ("BHSI") is the insurer of Star Insurance Specialist policies. BHSI has an A++ insurer financial strength rating by A.M. Best (a full description of the A.M. Best rating scale is available on the A.M. Best websitel and a AA+ insurer financial strength rating by Standard & Poor's (a full description of the Standard & Poor's rating scale is available on the Standard & Poor's website).

BHSI (NZ Company No. 5737531, FSP 445946) is part of Berkshire Hathaway's National Indemnity group of insurance companies and is authorised by the Reserve Bank of New Zealand to carry on general insurance business in New Zealand. Star Insurance Ltd ("Star") acts as an agent of BHSI as authorised under the terms of an Underwriting Management Agreement established between BHSI and Star. Star does not act as your agent nor does Star act as an insurance broker or insurance advisor.

# Ultimate insurance for the ultimate adventure

When you're setting off on a road trip it pays to protect your camper with the best insurance from New Zealand's leading RV insurance provider. Star Insure is the industry-leading specialist in niche vehicle insurance. That means more experience and expertise, and more time enjoying life on the road.

# With Star, you're covered inside and out

No matter what type of camper you own, you'll find Star CamperCare provides you the ultimate protection. Here are some of the reasons Kiwi RV owners choose Star Insure:\*

- Star CamperCare protects your RV's Shell, Chassis, Fittings, Fixtures and Contents
- New Replacement and Agreed value options
- Personal contents cover of \$3,000 automatically included and can be extended to suit your circumstances
- We're NZ-based and operate 24/7/365 with 24hr roadside and 24hr claims assistance teams standing by
- Glass Coverage automatically included in your policy
- You choose your repairer or use one of ours

<sup>\*</sup> Terms and conditions apply. Not all benefits apply to all policies.





### **Smart Kiwis choose the Star treatment**

We're experts at creating and managing extraordinary niche vehicle insurance policies for owners of RVs, Motorcycles, Prestige, Vintage, Classic, Project & Performance, Modern Hobby, Motorsport and European cars.

As industry-leading niche vehicle insurance specialists, we deliver better customer experiences every day. We've set the industry benchmark for 360-degree policy support because everything we do happens in-house. Our full-service model ensures nothing is outsourced, which means our incredible wealth of knowledge and expertise drives customer happiness.

We offer online quotes and an insurance ecosystem that ensures we personally evaluate every policy application to serve your best interests.



## Meet the Star family













### Here when you need us

Journeys aren't risk-free, but your insurance should be. When you want certainty, and the best protection for your special car, choose Star Insure. Contact us now for your customised quote.



Call: 0800 250 600



Visit: starinsure.co.nz

If you'd prefer to talk to us to discuss your needs, we're here when you need us. Call our friendly team anytime.

This brochure contains a summary of some of the insurance and benefits provided by Star Insurance Specialists and is for general information purposes only. It is important to note that limits, excesses, exclusions, terms and conditions apply. Not all benefits apply to all insurance policies. Please refer to your individual quote and policy document for details.



# Taking care of NZ's happiest campers



Home to NZ's leading RV insurance policy



# Welcome to insurance happiness with Star CamperCare

Right across the country, we insure Kiwis and their campers with our comprehensive RV insurance. Our policies are fully customisable, we have an in-house claims team and specialist assessors, outstanding roadside assistance and in the event of a claim, you deal directly with the decision makers at every step.

That's why Kiwi RV owners choose Star CamperCare.

### So why are Kiwi RV owners happier with Star Insure?



**Tailored policies** 

We evaluate every quote request personally, so that we can prepare insurance options as individual as you and your motorhome. Our RV insurance policies are fully customisable, which means you get a tailored policy to suit your unique vehicle. Whether you own a motorhome, caravan, 5th wheeler, converted bus, campervan or pop-top, Star CamperCare will tailor the right policy for you.



Less stress

We are industry leading specialists in niche vehicle insurance. That means more experience and expertise, and less stress. When you join Star, you deal directly with the decision makers at every stage, which means answers fast, from the people who are empowered to take action. We have an in-house claims team and even employ our own specialist assessors covering New Zealand to speed up the whole process.



More value

We're passionate about creating the perfect policy for your motorhome that delivers the best outcome for you in the event of a claim. We provide policy benefits that nobody else would dream of offering, especially without added costs. We also provide monthly insurance options in addition to industry-standard annual policies.



Looking after your RV, inside and out

Star CamperCare protects your RV's Shell, Chassis, Fittings, Fixtures and Contents. Some insurers only insure the cab and chassis, which just doesn't cut it. Windscreen and glass are automatically included with us and loose personal contents such as your laptop or phone are included free, as standard. No other insurer provides this kind of cover without extra charges.



Outstanding roadside assistance

All Star Insurance CamperCare policies include an exclusive Roadside Assistance membership supplied by New Zealand Roadside Assistance, which gives you nationwide, 24/7 breakdown assistance and support. We're proud to have a market-leading annual limit for roadside and tow. Our exclusive membership applies to the vehicle (not the driver) and gives you or anyone driving your RV extra peace of mind and assistance in the event of a breakdown.

# Is your policy coming up for renewal?

Ask yourself the following questions to ensure you have the best insurance options for your RV.

- Has my RV's value decreased?
- Have I modified my RV or removed any modifications?
- Is my RV now more than just a weekend adventurer?
- Am I now living in my RV, when previously I wasn't, or the other way around?
- Have my speeding demerit points been removed?
- Would I rather have a higher excess in exchange for a lower premium?
- Have I had any other significant changes in the past 12-months?
- Am I with the right insurance provider?

