



# Be prepared and stay safe.



**The upper region of the North Island of New Zealand has been alerted to severe weather over the next few days. Tropical Cyclone Tam is tracking towards the country with strong wind, heavy rain and large swells expected from Wednesday 16th April.**

As a valued customer of Star Insure, we want you to be well prepared, should the worst happen. Below are some reminders of how to plan for a significant weather event to lower the risk of damage to your vehicle, along with advice in the unfortunate event you do suffer damage or loss.

## Before a storm

- Move your vehicle from low lying areas. Park in a garage or carport if you can.
- Make sure windows and sunroofs are tightly sealed
- Assess trees around your property for large or loose limbs and branches. Trim any hazardous areas, only if it is safe to do so.
- Check for safety, before clearing drains and spouting around your property.
- Check for safety, before you tie down any heavy outdoor furniture or objects.

## During a storm

- Avoid non-essential travel.
- Do not drive through floodwaters. Water levels can rise suddenly, making driving extremely dangerous. Aside from your own safety, flood waters can damage your vehicle irreparably.

## After a storm

If your vehicle has flooded or suffered damage:

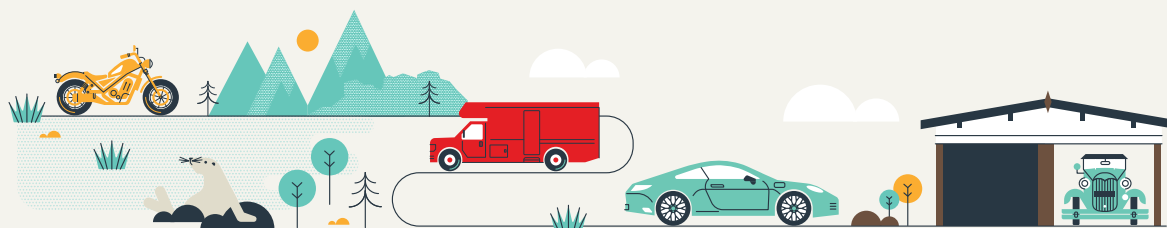
- Do not start it
- Take photos as soon as possible, and only when it is safe to do so
- Dry thoroughly as soon as you can.

**Contact your Broker as soon as possible**

## Useful links

Keep abreast of up to date information from the following sites:

- Keep up to date with the latest from [Metservice New Zealand](#)
- [Civil Defence NZ](#)
- To prepare your home for a storm and for the best steps following a storm, visit [Get Ready](#).



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