

Roadside Assistance

If "Roadside Assistance" is shown on the **schedule, your motorcycle** will be registered with a Journey On Standard Roadside Assistance membership with our roadside assistance provider, NZ Roadside Assistance Ltd (NZRA). This provides 24-hour, 7-day roadside assistance. For roadside assistance call 0800 888 24 7. You will need to quote **your motorcycle** registration.

A Journey On Standard roadside assistance membership provides everything you need to get up and running again:

- Jump start if your battery is flat
- Flat tyre replacement with your spare tyre
- Emergency fuel if you have run out
- Minor roadside repairs, such as replacement fuses, temporary repair to hoses etc
- Key replacement, locksmith service or key courier service
- Driver assistance with directions
- Urgent message service
- Emergency transport for **your motorcycle** to the nearest place of safety if your motorcycle cannot be mobilised

Journey On Standard terms and conditions:

- **Your motorcycle** must be currently warranted and registered, in a sound state of repair, and must be on or near a public road accessible by a 2WD vehicle.
- There are unlimited callouts in any twelve month period.
- Key services may cost more and **you** will need to pay the balance.

Emergency transport to the nearest place of safety

Your motorcycle will be transported to the nearest place of safety, which will be a service station, garage, lockup, tow yard, or anywhere that gets **your motorcycle** off the road. If towing is required beyond this initial point, any additional costs incurred will be your responsibility.

Please note that this service is provided by NZRA and not by Star Insure and it is separate to this policy of insurance. For questions about the service, please contact NZRA on 0508 697 623 and state that you are a Journey On Standard member.