

Roadside Assistance

If "Roadside Assistance" is shown as applying to your vehicle on your insurance schedule, your vehicle will be registered with NZ Roadside Assistance LTD (NZRA). This provides a 24 hour, 7 day roadside assistance. For roadside assistance call 0800 888 24 7. You will need to quote your vehicle's registration.

NZRA Roadside Assistance provides everything you need to get up and running again:

- Jump start if your battery is flat
- Flat tyre replacement with your spare tyre
- Emergency fuel if you have run out
- Minor roadside repairs, such as replacement fuses, temporary repair to hoses etc
- Emergency windscreen assistance repair and replacement
- Key replacement, locksmith service or key courier service
- Driver assistance with directions
- Urgent message relay
- Emergency towing/transport to the nearest place of safety if your vehicle cannot be mobilised.

Terms and conditions:

- Your vehicle must be currently warranted and registered, in a sound state of repair, and must be on or near a public road accessible by a 2WD vehicle.
- There is a limit of \$1,000 per callout, with unlimited callouts in any twelve month period.
- Any emergency tow is to the nearest place of safety. Nearest place of safety is defined as a secure tow yard, mechanical repair premises or a nominated home address (whichever is the closest to the breakdown) that gets your vehicle off the road and to a place of safety. If towing is required beyond this initial point, any additional costs incurred will be your responsibility.

Please note that this service is provided by NZRA and it is separate to this policy of insurance.

For questions about the service, please contact NZRA on 0508 697 623.